

Sub-processors engaged and authorized to process personal data of Customer in the course of provision of the Services by Syncron

Name	Address	Purpose of use/Services provided by Subprocessor	Categories of personal data processed by Subprocessor
<b>Third Party Sub-processors (as applicable)</b>			
<b>Amazon Web Services Inc.</b>	410 Terry Avenue North, Seattle, WA 98109-5210, USA	Provision of cloud infrastructure	User account information (including name, surname, corporate e-mail, company name)
<b>Team Support Inc.</b>	8330 Lyndon B Johnson Fwy, Suite 1025, Dallas, TX 75243	Provision of a support tool used by Syncron support team	User account information (including name, surname, corporate e-mail, company name)
<b>Microsoft Corp.</b>	One Microsoft Way Redmond, WA 98052-7329, USA	Provision of support, direct contact with end users, administration/management of customer account (Office 365 tools)	User account information (including name, surname, e-mail, phone number)
<b>Natero Inc.</b>	201 San Antonio Circle, #290 Mountain View, CA, United States	Customer success/account management during and after implementation	User account information (including e-mail, first and last name, user ID)
<b>LogMeIn, Inc.</b>	320 Summer Street, Boston, Massachusetts 02210; United States	Conducting online training for end users; user experience analysis, enhancement of Services and development of new services/activities (teleconferences via GotoMeeting/ GoToWebinar)	User account information (including name, e-mail)

<b>Callidus Software Inc. (Litmos)</b>	4140 Dublin Boulevard #400, Dublin, CA 94568	Provision of e-learnings  <b>(Optional)</b>	User account information (including name, surname and user e-mail)  <b>Please note that this is an option opt-in service.</b>
<b>T3CH.com LLC (dba Status.io)</b>	19 N. County Line Road Jackson, NJ 08527	Notification about planned maintenance and outages for Services  <b>(Optional)</b>	User account information (including user e-mail, first and last name, mobile number)  <b>Please note that this is an option opt-in service.</b>
<b>Carlisle &amp; Company, Inc.</b>  <i>Synchron's Partner</i>	30 Monument Square, Suite 22S, Concord, MA 01742, US	Provision of support and/or implementation services, upgrades, administration/ management of customer account  <b>(if applicable for a Customer)</b>	All personal data listed in sec. 3.1. of the DPA: user's name, company address, telephone or mobile number, fax number, email address; employment details including employer's name, job title, identification numbers; user ID, location data; connection data; device specific information, IP addresses, and online behavior data (as applicable).
<b>CGI Technologies and Solutions Inc.</b>  <i>Synchron's Partner</i>	11325 Random Hills Road, Fairfax, Virginia 22030, US	Provision of support and/or implementation services, upgrades, administration/management of customer account  <b>(if applicable for a Customer)</b>	All personal data listed in sec. 3.1. of the DPA: user's name, company address, telephone or mobile number, fax number, email address; employment details including employer's name, job title, identification numbers; user ID, location data; connection data; device specific information, IP addresses, and online behavior data (as applicable).

<b>Syncron Affiliates (as applicable)</b>			
<b>Syncron Germany GmbH</b>	Mies-van-der-Rohe-Straße 4, 80807 München, Germany	Provision of Services*; Customer care (account administration)	User account information (name, surname, corporate e-mail, company name)
<b>Syncron Inc.</b>	HQ: One Glenlake Pkwy Suite 1000, Atlanta, GA 30328	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Syncron UK Ltd</b>	Office: 2nd Floor, 3 Brindleyplace, Birmingham, B1 2JB, UK;  Registered address: C/O Bebbies 9 Bonhill Street London EC2A 4DJ, UK	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Syncron International AB</b>	Östra Järnväggsgatan 27 111 20 Stockholm, Sweden	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Syncron Poland sp. z o.o.</b>	ul. Twarda 4 00-105 Warszawa, Poland	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Syncron Japan Corp.</b>	Carrefour Kanda Building 8th Floor  1-2-1 Kandasudacho, Chiyoda- ku  101-0041 Tokyo, Japan	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)

<b>Synchron Services India Private Limited</b>	No. 306, Binnamangala 1st Stage, 100 Feet Road, Indiranagar, BBMP Ward No. 82 Bangalore – 560038, Karnataka, India	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Synchron Italy S.r.l.</b>	Via Maurizio Gonzaga 7 CAP 20123, Milano (MI), Italy	Provision of Services, Customer care (account management)	(contact details of customer's contact person/signatory: name, surname, e-mail, phone number)

- Provision of Services may include support, development, expert services and software maintenance.

## Document Control

Changes to this document can only be made with prior approval of Legal team member.

## Revision History

Version	Date	Author	Change Comment
1.0	2017-10-19	PM	Initial version
2.0	2018-10-31	PM	Updated DPA version