



Service Parts Planning

Stock Less. Fix Faster. Sell More.

Improve service readiness while minimizing carrying costs, increasing control and visibility, and eliminating excess stock. Stock more of what's in demand, make better use of your warehouse network, and deliver what customers need every time.

Ensure parts availability when it counts.



Every repair needs parts. Every part needs a plan.

Service and sales-focused parts planning ensures stocking the right part exactly where and when it's needed—across regions, networks, and your full installed base. More SKUs. More locations. More variables.



Synchron Service Parts Planning



Categorize parts and service centers



Forecast service demand



Match warehouses to service demand



Improve service quality



Sell more parts

Ensure policy compliance

Service Parts Management

Synchron's Parts Planning solution enables you to:



Maximize the value of inventory assets with precision demand forecasting.



Increase operational responsiveness and agility with real-time data insights.



Drive efficiency through automated replenishment planning approvals, virtual warehousing and returns management.



Increase precision through interactive reports and analytics with data-rich, actionable insights.

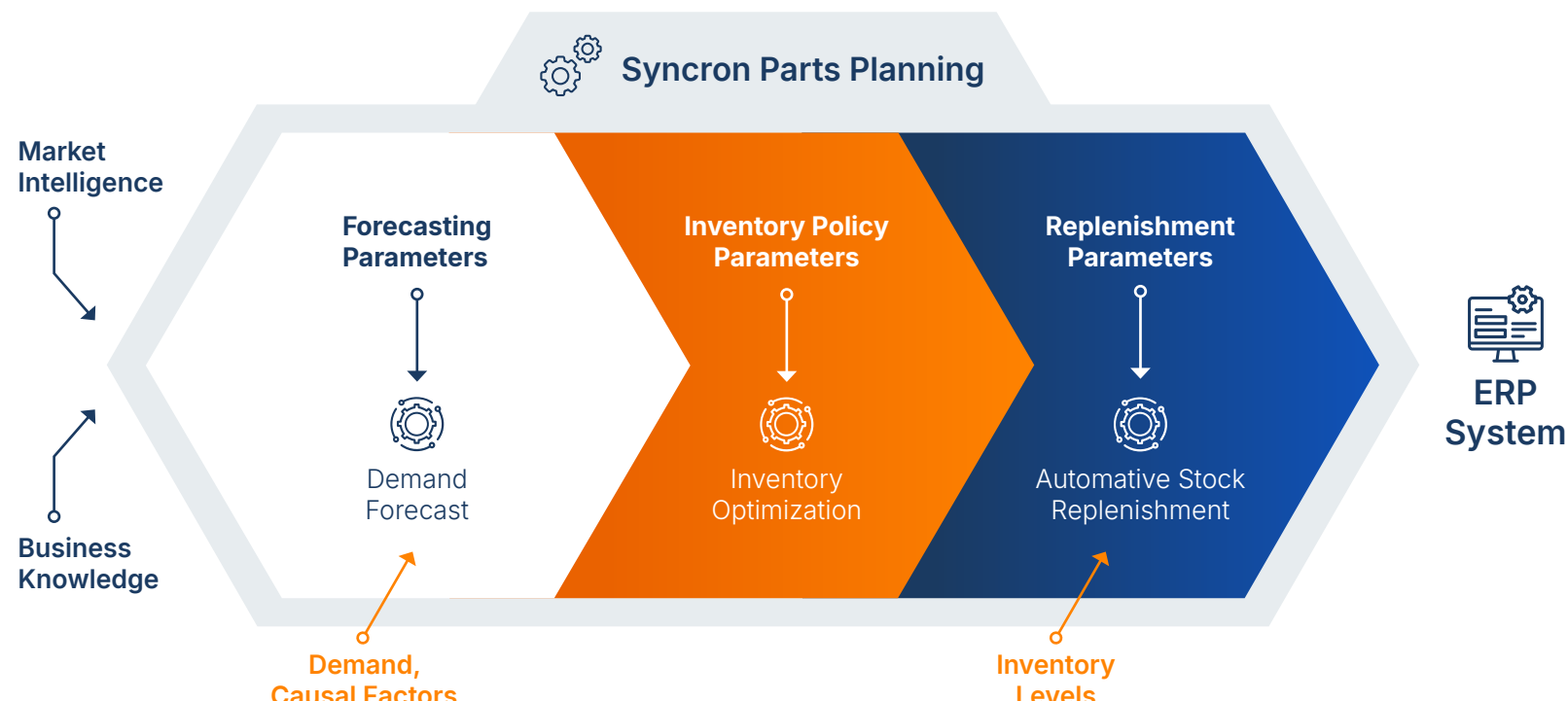


Increase security through cloud infrastructure and Synchron's data privacy capabilities.



Empower suppliers with a dedicated portal with complete inventory visibility.

Service Parts Availability, Automated



Service Parts Success

Synchron Parts Planning optimizes the strategic use of inventory to enhance service responsiveness, while delivering transparency and streamlined control throughout the service supply chain.



Up to 2%
parts revenue increase (avg 1.5%)



Up to 20%
parts availability increase (avg 12%)



Up to 30%
inventory reduction (avg 15%)



Up to 40%
reduction in freight cost (avg 13%)



JCB used Synchron Parts Planning to drive increased parts availability

- **7.4% increase** in customer service levels
- Centralized control and **global visibility across 2000+ locations**
- **Adaptive** planning, **automated** replenishment



Your Aftermarket Growth Engine

Synchron powers aftermarket revenue growth for OEMs, dealers, and distributors.

Contact an aftersales expert today at [synchron.com/contact](https://www.synchron.com/contact)