

In order to be transparent towards our Customers, we hereby present the list of sub-processors engaged and authorized to process personal data of Customer in the course of provision of the Services by Syncron

Name	Address	Purpose of use/Services provided by Subprocessor	Types of personal data processed by Subprocessor
<b>Third Party Sub-processors (as applicable)</b>			
<b>Amazon Web Services Inc.</b>	410 Terry Avenue North, Seattle, WA 98109-5210, USA	Provision of hosting services <b>(cloud services)</b>	User account information (name, surname, corporate e-mail, company name)
<b>Team Support Inc.</b>	8330 Lyndon B Johnson Fwy, Suite 1025, Dallas, TX 75243	Provision of a support tool used by Syncron support team	User account information (name, surname, corporate e-mail, company name)
<b>Microsoft Corp.</b>	One Microsoft Way Redmond, WA 98052-7329, USA	Provision of support, direct contact with end users, administration/management of customer account (Office 365 tools)	User account information (name, surname, e-mail, phone number)
<b>Natero Inc.</b>	201 San Antonio Circle, #290 Mountain View, CA, United States	Customer success/account management during and after implementation; user experience analysis	User account information (e-mail, first and last name, user ID)
<b>LogMeIn, Inc.</b>	320 Summer Street, Boston, Massachusetts 02210; United States	Conducting online training for end users; user experience analysis, enhancement of Services and development of new services/activities (teleconferences via GotoMeeting/GoToWebinar)	User account information (name, e-mail)
<b>Callidus Software Inc. (Litmos)</b>	4140 Dublin Boulevard #400, Dublin, CA 94568	Provision of e-learnings <b>(Optional)</b>	User account information (name, surname and user e-mail) <b>Please note that this is an option opt-in service.</b>

<b>T3CH.com LLC (dba Status.io)</b>	19 N. County Line Road Jackson, NJ 08527	Notification about planned maintenance and outages for services  <b>(Optional)</b> <b>(cloud services)</b>	User account information (user e-mail, first and last name, mobile number)  <b>Please note that this is an option opt-in service.</b>
<b>Carlisle &amp; Company, Inc.</b>  Synchron's Partner	30 Monument Square, Suite 22S, Concord, MA 01742, US	Provision of support and/or implementation services, upgrades, administration/management of customer account  (if applicable for a Customer)	All personal data listed in sec. 3.1. of the DPA: user's name, company address, telephone or mobile number, fax number, email address; employment details including employer's name, job title, identification numbers; user ID, location data; connection data; device specific information, IP addresses, and online behavior data (as applicable).
<b>CGI Technologies and Solutions Inc.</b>  Synchron's Partner	11325 Random Hills Road, Fairfax, Virginia 22030, US	Provision of support and/or implementation services, upgrades, administration/management of customer account  (if applicable for a Customer)	All personal data listed in sec. 3.1. of the DPA: user's name, company address, telephone or mobile number, fax number, email address; employment details including employer's name, job title, identification numbers; user ID, location data; connection data; device specific information, IP addresses, and online behavior data (as applicable).
<b>Integration and Solution Technology Inc.</b>  Synchron's Partner	Matsukaze Building 3rd Floor, 4-1-1 Kitachinagawa Shinagawa-ku, Tokyo 140-0001 Japan	Provision of support and/or implementation services, upgrades, administration/management of customer account  (if applicable for a Customer)	All personal data listed in sec. 3.1. of the DPA: user's name, company address, telephone or mobile number, fax number, email address; employment details including employer's name, job title, identification numbers; user ID, location data; connection data; device specific information, IP addresses, and online behavior data (as applicable).
<b>Synchron Affiliates (as applicable)</b>			

<b>Synchron Germany GmbH</b>	Mies-van-der-Rohe-Straße 4, 80807 München, Germany	Provision of Services*; Customer care (account administration)	User account information (name, surname, corporate e-mail, company name)
<b>Synchron Inc.</b>	HQ: One Glenlake Pkwy Suite 1000, Atlanta, GA 30328	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Synchron UK Ltd</b>	Office: 2nd Floor, 3 Brindleyplace, Birmingham, B1 2JB, UK  Registered address: C/O Begbies 9 Bonhill Street London EC2A 4DJ, UK	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Synchron AB</b>	Östra Järnvägsgatan 27 111 20 Stockholm, Sweden	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Synchron Poland sp. z o.o.</b>	ul. Twarda 4 00-105 Warszawa, Poland	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Synchron Japan Corp.</b>	Carrefour Kanda Building 8th Floor 1-2-1 Kandasudacho, Chiyoda-ku 101-0041 Tokyo, Japan	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)
<b>Synchron Services India Private Limited</b>	No. 306, Binnamangala 1st Stage, 100 Feet Road, Indiranagar,  BBMP Ward No. 82 Bangalore – 560038,  Karnataka, India	Provision of Services, Customer care (account management)	User account information (name, surname, corporate e-mail, company name)

<b>Synchron Italy S.r.l.</b>	Via Maurizio Gonzaga 7 CAP 20123, Milano (MI), Italy	Provision of Services, Customer care (account management)	(contact details of customer's contact person/signatory: name, surname, e-mail, phone number)

- Provision of Services may include support, development, expert services and software maintenance.

## Document Control

Changes to this document can only be made with prior approval of Legal team member.

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