

**LIST OF SUB-PROCESSORS AUTHORIZED TO PROCESS PERSONAL DATA OF SYNCRON CUSTOMER**

**(APPENDIX 3 TO THE DPA)**

In order to be transparent towards our Customers, we hereby present the list of sub-processors engaged and authorized to process personal data of Customer in the course of provision of the Services by Synchron

Name	Address	Purpose of use/Services provided by Subprocessor	Categories of personal data processed by Subprocessor
Third Party Sub-processors (as applicable)			
Amazon Web Services Inc.	410 Terry Avenue North, Seattle, WA 98109-5210, USA	Provision of cloud infrastructure	User account information (including name, surname, corporate e-mail, company name)
Team Support Inc.	8330 Lyndon B Johnson Fwy, Suite 1025, Dallas, TX 75243	Provision of a support tool used by Synchron support team	User account information (including name, surname, corporate e-mail, company name)
Microsoft Corp.	One Microsoft Way Redmond, WA 98052-7329, USA	Provision of support, direct contact with end users, administration/management of customer account (Office 365 tools)	User account information (including name, surname, e-mail, phone number)
Natero Inc.	201 San Antonio Circle, #290 Mountain View, CA, United States	Customer success/account management during and after implementation	User account information (including e-mail, first and last name, user ID)
LogMeIn, Inc.	320 Summer Street, Boston, Massachusetts 02210; United States	Conducting online training for end users; user experience analysis, enhancement of Services and development of new services/activities (teleconferences via GotoMeeting/ GoToWebinar)	User account information (including name, e-mail)
Callidus Software Inc. (Litmos)	4140 Dublin Boulevard #400, Dublin, CA 94568	Provision of e-learnings (Optional)	User account information (including name, surname and user e-mail)  Please note that this is an option opt-in service.

OpsGenie Inc.	450 W Broad St. Suite 421, Falls Church, VA 22046	Error reporting, provision of support	User account information (including user e-mail); Customer Data: error-related including name of item, name of warehouse
T3CH.com LLC (dba Status.io)	19 N. County Line Road Jackson, NJ 08527	Notification about planned maintenance and outages for Services (Optional)	User account information (including user e-mail, first and last name, mobile number) Please note that this is an option opt-in service.
Zoom Video Communications, Inc.	55 Almaden Blvd, 6thFloor San Jose, CA	Conducting online trainings and meetings (teleconferences)	User account information (including name, e-mail)
Carlisle & Company, Inc.  <i>Synchron's Partner</i>	30 Monument Square, Suite 22S, Concord, MA 01742, US	Provision of support and/or implementation services, upgrades, administration/management of customer account  (if applicable for a Customer)	All personal data listed in sec. 3.1. of the DPA: user's name, company address, telephone or mobile number, fax number, email address; employment details including employer's name, job title, identification numbers; user ID, location data; connection data; device specific information, IP addresses, and online behavior data (as applicable).
CGI Technologies and Solutions Inc.  <i>Synchron's Partner</i>	11325 Random Hills Road, Fairfax, Virginia 22030, US	Provision of support and/or implementation services, upgrades, administration/management of customer account  (if applicable for a Customer)	All personal data listed in sec. 3.1. of the DPA: user's name, company address, telephone or mobile number, fax number, email address; employment details including employer's name, job title.
Integration and Solution Technology Inc.  <i>Synchron's Partner</i>	Matsukaze Building 3rd Floor, 4-1-1 Kitachinagawa Shinagawa-ku, Tokyo 140-0001 Japan	Provision of support and/or implementation services, upgrades, administration/management of customer account  (if applicable for a Customer)	All personal data listed in sec. 3.1. of the DPA: user's name, company address, telephone or mobile number, fax number, email address; employment details including employer's name, job title, identification numbers; user ID, location data; connection data; device specific information,

			IP addresses, and online behavior data (as applicable).
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\*Provision of Services may include support, development, expert services and software maintenance.

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