

## Enable Your Technicians With Synchron Parts Catalog

Empower your field teams by providing a single, on-demand solution to troubleshoot, search, and order parts.



As service organizations face massive talent shortages and high attrition rates, they're recognizing the importance of setting their field teams up for success. Synchron Parts Catalog enhances troubleshooting by providing a visual, interactive view of an exploded assembly and associates relevant knowledge materials. Part ordering is streamlined with intelligent recommendations aligning with inventory planning strategies.



### Search for and order parts anytime, anywhere

Centralized catalogs are available anytime with offline search and content availability



### Add context to your knowledgebase

Synchron Parts Catalog moves your organization forward on the path to structured data by adding context to your knowledgebase



### Automate ordering with intelligent part recommendations

Order substitute and superseded parts and align to inventory planning strategies



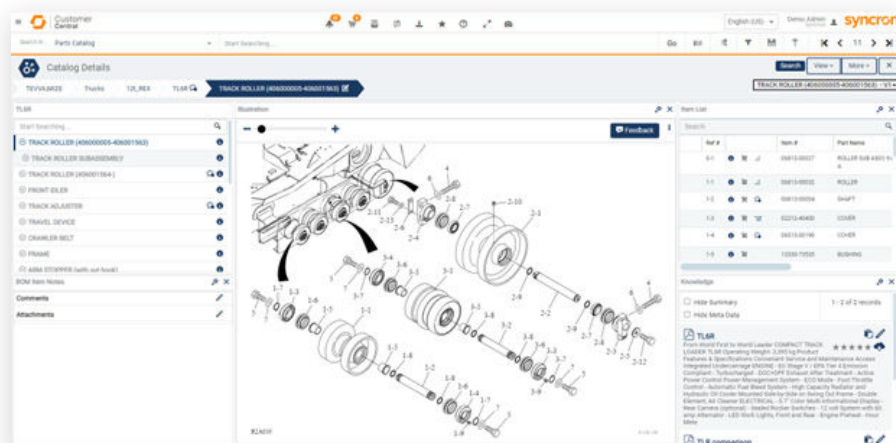
### Easy to view imaging that integrates with knowledgebase materials

Optical character recognition (OCR) scans engineering drawings, creating interactive assembly views that easily integrate with knowledgebase materials



### Embed in existing field service management solutions

Easily plug Synchron Parts Catalog into existing field service management solutions and reduce the need to use multiple apps



## Core capabilities

- Interactive assembly views integrate with knowledgebase
- Intelligent part recommendations including substitute and superseded components
- Manage consumables and components with part kits
- Extend knowledge to third-party contractors
- Out-of-the-box protocols to authorize users and decrypt knowledge in seconds
- Offline ready with configurable security access levels
- Version control, access timeout, and service bulletins

## Benefits our customers have experienced



**Improved margins by reducing technician enablement costs**



**Improved customer satisfaction and brand reputation**



**Reduced legal liabilities by always using the right parts**



**Accelerated time to value within existing service management platform investments**



**Reduced part waste and alignment with sustainability initiatives**

### Our core industries:

**Automotive, Construction & Mining, Agriculture, and Industrial Equipment**

### Syncron is a Major Player

in the IDC MarketScape: Worldwide Manufacturing Field Service Management Applications 2021-2022 Vendor Assessment



## Start the conversation today!

Whether you're interested in a strategic conversation, value assessment, or technical demo, our team of experts can help. For a more complete technician enablement solution, make sure to include Syncron Service Knowledge. Your service technicians will thank you for saving their time!

Learn more about Syncron Parts Catalog: <https://www.syncron.com/solutions/parts-catalog>

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Syncron empowers leading manufacturers and distributors to capitalize on the world's new service economy. With our industry-leading investments in AI and ML, Syncron offers the first, innovative, customer-endorsed, and complete end-to-end intelligent Service Lifecycle Management solution portfolio, encompassing service parts inventory, price, warranty, and field service management. Delivered on the Syncron Connected Service Experience (CSX) Cloud, our solutions offer competitive differentiation through exceptional aftermarket service experiences, while simultaneously improving aftermarket business profitability. For more information, visit [syncron.com](https://www.syncron.com).